

Introducing ECITB Connect Grant

Making grant claims easier

Coming January 2026

ECITB Connect Grant will replace the area in the ECITB Membership Services Portal (MSP) where you currently submit grant claims. The development is part of the ECITB's drive to improve the user experience for our employers - making grant claims quicker and easier and ensuring high standards of reliability.

Key features





- **✓ Streamlined new entrant process** Simplified process.
- Real-time dashboard In system reminders, notifications and task lists.
- Integrated query management All queries handled within the system, reducing email traffic.

Implementation timeline

- November 2025: Comprehensive training for all users (details to follow)
- December 2025: There will be some changes to the usual year end deadlines this year due to the launch of ECITB Connect Grant. We will provide more information on this later this year.
- January 2026: ECITB Connect Grant goes live.

Complete support package

We're committed to ensuring you feel confident and ready to use ECITB Connect Grant. We will provide a full suite of support resources including:

- Training in November
- Pre and post go-live support
 - Interactive webinars
 - How-to guides
 - Drop-in support sessions

Next steps

1

You will be invited to the training sessions

2

Get ahead watch our demo



3

Got a question? Speak to your Relationship Manager