

Job Description

Role:	Senior HR Officer
Reports To:	Head of HR
Job description dated	10/06/2025

This job description consists of two sections:

- 1. The **Job Specification** sets out the purpose, business outcomes and key responsibilities.
- 2. The **Person Specification** sets out the qualifications, experience and behaviour expectations.

Job Specification

Role Purpose:

To support the development and implementation of inclusive, equitable, and legally compliant HR practices that foster a positive workplace culture and deliver strategic people outcomes.

Business Outcomes:

To be successful in this role the post holder must:

- 1. Support employee engagement and development initiatives that enhance retention and wellbeing.
- 2. Provide expert guidance to managers and employees on HR policy, procedures, and legislation.
- 3. Manage administration of HR processes and ensure they are followed.

Key Responsibilities:

- 1. Liaison with internal and external stakeholders to ensure consistent employee experience.
- 2. Oversee performance management systems and support managers in implementing them.
- 3. Continuous improvement of HR processes, policies and procedures.
- 4. Supporting with interviews as and when required.
- 5. Managing the Training and Development programme.
- 6. Supporting the Head of HR with the job evaluation and annual benchmarking process.

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- 7. Responsible for reviewing and maintaining the structure of the HR site on SharePoint, so all information is easily accessible for the team, as well as accurate and up to date.
- 8. Use HR data to identify trends and influence decisions.
- 9. Update and manage HR processes where appropriate, ensuring these are followed Other responsibilities and projects as may reasonably be assigned to you.

Role Parameters:

- Some travel will be required to attend meetings and support across the UK
- Home-based role
- This role requires a Basic DBS check to be made before employment can start.

Person Specification

Experience & Qualifications

- 1. Professional HR qualification such as CIPD
- 2. Experience working in a generalist HR role at least as an HR Officer
- 3. Excellent understanding of employment legislation and best practices in employee relations.
- 4. Ability to handle complex employee matters with discretion and fairness.
- 5. Proficient at using HR systems and productivity tools (e.g. HRIS, Microsoft Office, or Google Workspace).
- 6. Experience in policy development, performance management, and employee engagement.
- 7. An ability to communicate effectively with diverse groups and foster inclusive work practices
- 8. Capable of managing multiple priorities while maintaining attention to detail and deadlines
- 9. Flexible, adaptable and able to hit the ground running.

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